



People you know, service you trust

(603) 444-5217 • 1012 MEADOW ST. • LITTLETON NH 03561

## INITIAL CUSTOMER FEE DISCLOSURE FORM

Today's Date:

Fee offer good until\*:

**Start of Service:** You may be required to sign a written contract and/or complete a credit check that is satisfactory to the seller before obtaining propane. A seller cannot deny service on the basis of your credit, but may require cash payment in advance of delivery if you are denied credit terms. Fees not included on this disclosure are prohibited. Advice on purchasing propane is available on the Vermont Attorney General's consumer website at [www.uvm.edu/consumer](http://www.uvm.edu/consumer) under Heating Fuels.

FEE	AMOUNT
Security Deposit	1/6 Annual Estimated Usage
Tank/Gas Permit Charge	Per Town Schedule
Equipment Installation Charge	Per Sales Proposal
Service Dispatch Charge	\$ 39.99
Service Initiation and System Leak Check Charge	\$ 75.00
Labor Rate per hour (per tech) - Business Hours	\$103.00
Labor Rate per hour (per tech) - Non-Business Hours **	\$135.00
Special Trip Charge - Business Hours	\$ 75.00
Special Trip Charge - Business Hours - Including Leak Check that is required if system is out of gas or service has been interrupted for another reason	\$100.00
Special Trip Charge - Non-Business Hours **	\$125.00
Special Trip Charge - Non-Business Hours ** - Including Leak Check	\$150.00
Diesel Cost Recovery Fee is assessed for propane deliveries & service calls	\$ 5.00
Equipment Reconnection Charge (includes Leak Check)	\$103.00
Equipment Lease Fee per Year ( <i>Charged only if 1/2 the water capacity of storage tank is not delivered during the previous 12 months</i> )	Annual Fee Per schedule Immediately below
120 gallon and under capacity tank	\$ 56.65
120 - 250 gallon capacity tank	\$ 66.95
250 - 331 gallon capacity tank	\$ 92.70
332 - 575 gallon capacity tank	\$144.20
575 gallon and above capacity tank	\$195.70
Late Payment Fee (the greater of 1 1/2% of the average daily balance or \$36.00 per month)	\$36.00 minimum
Returned Check Charge	\$ 33.00
<b>IF YOU REQUEST TANK REMOVAL ANYTIME DURING THE FIRST 12 MONTHS AFTER TANK INSTALLATION, THE FOLLOWING FEES APPLY</b>	
Pump Out / Restocking Charge per gallon	\$0.35 per gallon
Equipment Removal Charge (see Service Dispatch Charge)	\$39.99

\* If no date is included, the fees will remain in effect for at least one year from the date the consumer agreed to buy propane from seller

\*\* Business hours are defined as 8:00 am through 4:30 pm Monday through Friday. All other hours including weekends and holidays will be defined as Non-Business hours.